



Nagarjuna Degree College
38/36, Ramagondanahalli,
Yelahanka Hobli,
Bengaluru - 560 064.

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Reg. No.

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VI Semester B.B.A. Degree Examination, September/October - 2022

BUSINESS ADMINISTRATION

Organisational Development and Change Management

Paper : HR-6.6

(CBCS Scheme 2019-20 Freshers)

Time : 3 Hours

Maximum Marks : 70

Instructions to Candidates:

Answer should be written in English only.

SECTION - A

Answer any five sub-questions from the following each carries two marks. (5×2=10)

1. a. Define organizational effectiveness.
- b. What is survey data?
- c. Define organisational culture?
- d. What is the meaning of survey feedback.
- e. What do you mean by organisational design?
- f. Give the meaning of creativity.
- g. What is meant by change?

SECTION - B

Answer any Three questions. Each carries five marks. (3×5=15)

2. Discuss the process of organization development?
3. Explain the advantages of matrix organisational structures?
4. Explain the components of a performance management system?
5. Explain the basis of organisational restructuring.

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SECTION - C

Answer any **Three** questions. Each question carries **fifteen** marks.

(3×15=45)

6. Give the definition of organisational development? Explain the process of organisational development?
 7. Explain features and merits of learning organisation.
 8. Write short note on :
 - a. Inter - group team building interventions.
 - b. Techno structural interventions.
 - c. Human process interventions.
 9. What is the meaning of the term change? Explain the factors influencing change.
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