0343284

Nagarjuna Degree College
38/36, Ramagondanahalli,
Yelahanka Hobli,
Bengaluru - 560 064.

60554

Reg. No. ☐☐☐☐☐☐☐☐

I Semester M.Com. Degree Examination, August - 2021
COMMERCE
Information System and Computers
(CBCS Scheme 2018-19)
Paper : 1.4

Maximum Marks : 70

Time : 3 Hours

SECTION - A

Answer any **Seven** questions. Each sub question carries **Two** marks.   (7×2=14)

1. a)   Name any four attributes of Information.

    b)   Define Information System.

    c)   What is Drill Down Report?

    d)   What is OLAP? Give an example.

    e)   What is role of System Analyst?

    f)   What is Compliance Report?

    g)   Name the five COBIT principles.

    h)   What are the guiding principles of ITIL?

    i)   What is SA - 402 Report?

    j)   What is Foreign Key in DBMS?

SECTION - B

Answer any **Four** questions. Each question carries **Five** marks.   (4×5=20)

2.   With a diagram explain Herbet Simon Model for Decision making process? Give an example.

3.   What is a Maturity Model? Explain.

4.   What are the categories under Operation support systems? Elaborate.

5.   Explain International Standard on Assurance Engagements.

6.   Explain the Data visualization techniques in MS-Excel?

7.   What is Goal Seek? Explain the process in MS-Excel.

[P.T.O.

SECTION - C

Answer any **Three** questions. Each question carries **Twelve** marks.   **(3×12=36)**

8. Elucidate the tangible and intangible benefits of ERP.

9. MIS plays a crucial role for any organization. Justify with block diagram and explain its reports.

10. What are the benefits of ISO 27001 Certification?

11. With example explain 'multiple if statements', Vlookup, Hlookup and logical functions in MS-Excel.

12. For the given database file, write the following commands in DBMS.

     i.   Create the data base file and name it as Emp_Det.

     ii.   Entre all the records.

     iii.   Display all the records.

     iv.   Display the Age and Emp_No.

     v.   Display all records where age is greater than 27.

Emp_No.	Names	Age
KKK12	Arjun Kumar	32
JJJ12	Ramakrishna	60
ABD23	Devi Kiran	48
JUK34	Roopashree	41
ALW67	Radha Ramana	36